

CASA® No Hit Codes

CASA "No Hit" Outcomes

A "No Hit" code and related report message is provided to CASA users when a value cannot be produced. This information indicates the primary reason for the system's inability to produce an acceptable valuation for the property.

Code/Report Message

C The Known Value inputs you provided conflict with Fiserv Lending Solutions' data and could not be reconciled

You might consider re-submitting your CASA order for this property using only the address if the Known Value inputs cannot be verified.

D This account has been deactivated. Please contact Fiserv Lending Solutions Customer Service at 866-279-3622.

I Insufficient data available

If you provided only a property address for this order, you might consider re-submitting your CASA order using Known Value input, which may result in a hit.

N No data was found for the subject property

O The subject property is outside of current CASA coverage areas

P The property type indicated is not currently supported.

U Unable to reconcile available data

Z No reliable data was available on the subject property

g An address-correction malfunction occurred

Please call Customer Service at: 866-279-3622

m Address Correction found multiple possible matches

A directional indicator (N, S, NE, SW, etc.) or street suffix (AVE, LN, ST, CIR, etc.) may be missing from your street address input.

n Address correction found no matching addresses

P Conflicting property type detected. Please verify the correct property type and resubmit.

Please call Customer Service at: 866-279-3622 if you need assistance

X An unknown address-correction error occurred

P Please call Customer Service at: 866-279-3622

Z Unknown Zip Code

The Zip Code entered with your order may be newly established or erroneous.